

**Steve Largent**  
President/CEO

May 7, 2009

Acting Chairman Michael J. Copps  
Commissioner Jonathan S. Adelstein  
Commissioner Robert M. McDowell  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Re: TCPA Related Informal Consumer Inquiries and Complaints

Dear Chairman Copps and Commissioners Adelstein and McDowell:

Nearly a year ago, I wrote to you about the explosion of Telephone Consumer Protection Act ("TCPA") violations associated with autodialed telemarketing calls to wireless phones, and I offered the cooperation of CTIA and its members to work with the Commission to investigate and prosecute violations of the TCPA and CAN-SPAM Act. These unsolicited and unwelcome telemarketing calls victimize wireless carriers and their customers. While wireless carriers have been diligent in their investigation and prosecution of the companies that are the source of these calls pitching auto warranties and mortgage loans, even with all the tools at their disposal, carriers cannot stop every call or unsolicited commercial message that violates the TCPA and CAN-SPAM Act. That is why Congress gave the Commission broad authority to enforce these important consumer protection laws. Accordingly, I again urge the Commission to increase its enforcement efforts against the third parties who are using autodialers to send unsolicited commercial messages to wireless customers, and I offer the wireless industry's full assistance and cooperation in assisting the Commission fulfill its statutory duty.

CTIA and its members are eager to explore how the wireless industry can partner with the Commission to better protect the nation's 270 million wireless users from unsolicited commercial calls and messages. I welcome any questions you might have and the opportunity to discuss this matter further at your earliest convenience.

Sincerely,



Steve Largent

cc: Rick Chessen  
Renee Crittendon  
Angela Giancarlo